



Easy Guide to CaptionCall Referrals

CaptionCall and CaptionCall Mobile are available at no cost to people with hearing loss who need captions to understand phone calls.

If that sounds like some of your patients, there are **3 simple ways** to make a referral.



1 Refer via Office Management Software (OMS)

The easiest way to connect patients with CaptionCall may be directly through your OMS. You can find a CaptionCall referral function in the following:

- ✓ Blueprint Solutions
- ✓ HearingFusion
- ✓ Suno
- ✓ CounselEAR
- ✓ Noah ES
- ✓ TIMS
- ✓ HearForm
- ✓ Sycle

For more details on where to find the referral section in each of these OMS systems, visit:

 captioncall.link/how-to-refer

2 Refer Online

If you don't use one of the above OMS systems, you can still refer patients on our website at:

 captioncall.link/refer-patient/

Simply enter the patient information and follow the prompts through the 3-step process.



Pro Tip

Enable "autofill" on your browser for an even quicker, less repetitive experience. This way fields like your name and office address will already be filled in for you.

3 Refer by Mail or Fax

Prefer to keep it old school? You can still download and fax or mail hard copies of the CaptionCall patient referral form.

Download the forms at:

 captioncall.link/mail-referral



Or you can ask your CaptionCall account manager for free paper copies. They can even provide you with some pre-stamped envelopes, so you can easily mail in referrals without paying for postage.