

WHICH TYPE OF INTERPRETING DO YOU NEED?

With your Sorenson account, you can get ASL interpreting support on-site, through scheduled video remote interpreting (VRI), and via on-demand VRI. You may use all three for different situations. For conferences and events, you may also benefit from incorporating our captioning solutions.

If you're not sure which you need, use the comparison chart below to find the best fit:



On-site interpreting for face-to-face interactions is especially helpful in conveying nuance or building trust.

For example:

- Medical or mental health settings
- Legal or law enforcement situations
- Events where connection is paramount



Scheduled VRI is appropriate for most uses—whether meeting in person or virtually—including:

- Recurring or frequent conversations, like regular staff meetings
- Short, one-off interactions, like interviews



On-Demand VRI is your best bet for in-person or virtual interaction when interpreter need is:

- Unpredictable/occasional customer support needs
- Unplanned and last-minute meetings
- Urgent needs when you forgot to or couldn't schedule an interpreter

SESSION LENGTH

Two-hour minimum, with option for all-day or multi-day sessions

Flexible, from a few minutes to several hours; can schedule for multi-day events

Available for quick interactions, ideally < 30 minutes

COST

Hourly rate, plus any applicable interpreter travel/accommodation costs

[Get a Quote](#)

Per-minute rate

[Get a Quote](#)

Lowest per-minute rate

[Get a Quote](#)

INTERACTION

Highest level of interaction between participants and interpreters with full visibility of body language

Participants and interpreters interact through video, but interpreter selection and advance preparation can enhance exchanges

Participants and interpreters interact through video

AVAILABILITY

On-site services may require interpreter travel, and availability is subject to demand for that time, location, and—if applicable—specialized service need

Video Remote Interpreting allows us to assign an interpreter who meets your needs from resources around the country, expanding availability by background regardless of location

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ADVANCED SCHEDULING

Advance request is essential to determine interpreter availability

We may be able to accommodate same-day scheduling, but recommend advance request to guarantee availability

No need to schedule service

SPECIALIZED SERVICES AVAILABLE

